**Caught In The Web of Referral**

Village Name: Bagmara (Purbi Tola),

Block Name: Poreyahat

District Name: Godda

Sate Name: Jharkhand

Date of collection: 22.05.2012

Name of the deceased: RM, Age-23 years, w/o ST

Village- Panchayat-Bagmara

HSC- Devdanr, CHC & Block- Godda District, Jharkhand

Dist of HSC- 2 km, CHC- 20 km and District HQ- 38 km

RM was 23 years old and belonged to Schedule Tribe. She was a resident of Purbi Tola of Bagmara Village in Poreyahat Block.

As told by Sister-in-law

This was RM’s first pregnancy, she had no issues during her pregnancy, had taken 2 TT injections; On 19.05.12 (at full term) she reported labor pains around 3 am, the Sahiya (ASHA) called Mamta Wahan that arrived around 6 am. She was taken to CHC-Poreyahat where a live baby was delivered within half an hour of reaching IV (Intra Venus infusion) was given; however bleeding did not stop and the RM’s body began to swell, thus she was referred to Sadar Hospital-Godda (18 km away) on an ambulance.

She reached Sadar Hospital at about 9:30 am where she was put under IV and given injections; however her condition did not improve. At about 12 noon RM was further referred to Jawahar Lal Nehru Medical College Hospital (JLNMCH) at Bhagalpur (in Bihar state 70 km away) in an ambulance (Rs 500 assistance for fuel was provided). RM was taken inside for examination and when she was brought out she was already unconscious. She never again gained consciousness subsequently and expired on 22.05.2012 around 4 pm. She was continuously under IV and about 1.5 units of blood were also transfused from her husband during this process. The child survives; the family spend about Rs 2,000 on medicines at Bhagalpur and Rs 2500 on the vehicle that brought RM’s mortal remains to her village.

**Issue: Struggle to get health care services/negligence of health care providers**

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