

Nineteen years old KK wife of BS belonged to Other Backward Caste from Thakurnahan village of Godda District in Jharkhand. This was KK's first pregnancy, she had no problems in her nine months of pregnancy; she had received two TT injections. But since she was staying at her paternal home after marriage (a year ago) the ICDS sevika of the village refused to give her The Health Report Card stating that it was only for daughter's in law of the village.

On 16.07.2012 at 8 am when KK had labor pains, the Sahiya (ASHA) was called who arranged for Mamata Wahan to reach HSC at Tilatanr. By 10 am a live baby was delivered and KK was given some refreshments like tea and biscuits. After about half an hour following delivery - KK had intense lower abdominal pain and she was referred to Community Health Centre, Poreyahat where they reached by 12 noon. The ANMs accompanied the Mamta Wahan but got down at their residences on the way. In the absence of any referral slip the CHC doctors and staff rebuked KK's relatives and after a while referred further to Sadar Hospital Godda, which was 20 km away, where they reached by 1 pm. However at Sadar Hospital as the family frantically moved from one place to another without any avail, KK expired in the vehicle unattended.

The family hired a vehicle for Rs 1000 to reach their village at the earliest in fear that KK would be taken for post mortem as one of the hospital staff had remarked. KK did not receive any JSY benefits till now.

The child survived till 03.11.13. She was weak and anaemic and suffered from cold and cough being given infant formula and cow's milk. The family took her to three doctors and practitioners but did not survive.